

**ILLINOIS WORKERS' COMPENSATION COMMISSION
TELEPHONE DIRECTORY BY SUBJECT**

2/6/09

| FOR QUESTIONS REGARDING | CONTACT | TELEPHONE |
|---|--|--------------|
| Accident location/hearing site | Information Unit | 312/814-6611 |
| Accident reporting | | |
| To learn filing requirements | Information Unit | 312/814-6611 |
| To transmit reports electronically | Bennie Horton | 312/814-6179 |
| Accounts Payable | William Francisco | 312/814-6616 |
| Arbitration | | |
| To learn the status of a case/check procedures | Information Unit | 312/814-6611 |
| To file a complaint against an arbitrator | Carolyn Parks | 312/814-6638 |
| To leave a message for an arbitrator | Arbitration Support Staff | 312/814-6630 |
| To request an arbitrator assignment (1 st time) | Docket | 312/814-1158 |
| To request an arbitrator reassignment | Bertha Parker | 312/814-6059 |
| Attorney | | |
| To find an attorney | Chicago Bar Association | 312/554-2001 |
| <i>Note: There may be a \$20-25 referral fee.</i> | IL State Bar Assoc. | 217/525-5297 |
| See also | Peoria County Bar Association | 309/674-6049 |
| http://www.illinoislawyerfinder.com/search.html | Sangamon County Bar Association | 217/528-2183 |
| | Winnebago County Bar Association | 815/964-4992 |
| To obtain an IWCC attorney code number | Yvonna Castronova/Information Unit | 312/814-6564 |
| Bankruptcy | | |
| Insurance carrier | Larry Fleming/Ins. Guaranty Fund | 312/424-3360 |
| Self-insured employer | Self-Insurance Div./Chicago | 312/814-6064 |
| | Self-Insurance Div./Springfield | 217/785-7084 |
| Benefits | | |
| How to apply for | Information Unit | 312/814-6611 |
| Nonpayment of TTD or medical benefits | Information Unit | 312/814-6611 |
| Nonpayment of award or settlement by insurer | Illinois Div. of Insurance (toll-free) | 866/445-5364 |
| Rate Adjustment Fund (cost-of-living) checks | Inez Gardner | 312/814-1446 |
| Rate sheets | Information Unit | 312/814-6611 |
| Second Injury Fund | Inez Gardner | 312/814-1446 |
| Black lung disease (federal program) | US Dept. of Labor (toll-free) | 800/347-3771 |
| Certification of documents | Information Unit | 312/814-6611 |
| Change of venue | | |
| To make a request | Information Unit | 312/814-6611 |
| To resolve problems with a change | Data Entry | 312/814-6639 |
| Court of Claims | | 312/814-3887 |
| Court reporters | Linda Freeman | 312/814-5781 |
| Decisions | | |
| To check on a pending arbitration decision | Arbitration Support Staff | 312/814-6630 |
| To check on a pending review decision | Bessie Mims | 312/814-6572 |
| To correct an arbitration decision (19(f)) | Arbitration Support Staff | 312/814-6630 |
| To correct a review decision (19(f)) | Dora Shabazz | 312/814-1460 |
| To check on date of receipt of decision | Mailroom | 312/814-6633 |
| To obtain a copy of a decision | | |
| In Chicago (walk-in) | File Room | 312/814-6636 |
| Through the mail | Information Unit | 312/814-6611 |
| Through certified mail | Data Entry | 312/814-6639 |
| FEIN | IRS (Press 2; request topic 750) http://www.irs.gov/ | 800/829-4477 |
| Fraud | Buzz Walsh WC Fraud Unit/IL Div. of Insurance | 312/636-9457 |
| | Toll-free | 877/923-8648 |
| Human Resources | Kelly Culpepper | 312/814-7265 |
| Insurance | | |
| Assigned risk pool | NCCI | 800/622-4123 |
| Carriers/unpaid bills/balance billing | IL Div. of Insurance (toll-free) | 866/445-5364 |

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| Certificate of insurance | Insurance Compliance Div. | 800/622-4123 |
| Certificate of group wc ins pool or PEO insurance | Etta Mae Credi IL Div. of Insurance | 217/782-1757 |
| COBRA | US Dept. of Labor/Pension & Welfare | 312/353-0900 |
| Complaints about insurer behavior | Dick Allender IL Div of Insurance | 217/782-4159 |
| Employer's wc insurance coverage | IWCC/Insurance Compliance Division | 312/814-1556 |
| Fraud | IL Div. of Insurance/WC Fraud Unit (toll-free) | 877/923-8648 |
| Group wc insurance pools | Etta Mae Credi IL Div. of Insurance | 217/782-1757 |
| Premium rates | John Gatlin IL Div of Insurance | 217/782-1786 |
| Labor issues | | |
| Child labor law | Illinois Dept. of Labor | 312/793-5570 |
| Employee benefits (retirement, health ins: COBRA, HIPAA) | US Dept. of Labor/Benefits Security (toll-free) | 866/444-3272 |
| Family and Medical Leave Act | US Dept. of Labor | 866/487-9243 |
| Harassment, discrimination issues | Illinois Dept. of Human Rights | 312/814-6200 |
| | US Equal Employment Opp. Comm. (toll-free) | 800/669-4000 |
| Minimum wage and overtime | Illinois Dept. of Labor | 312/793-2804 |
| Private employees' union issues | National Labor Relations Board | 312/353-7570 |
| Public employees' union issues | Illinois Labor Relations Board | 312/793-6400 |
| Unemployment insurance | Ill. Dept. of Employment Security | 312/793-5700 |
| Wages (unpaid wages, illegal deductions) | Illinois Dept. of Labor | 312/793-2808 |
| Legislative inquiries | Carolyn Parks | 312/814-6638 |
| Media calls | Susan Piha | 312/814-6558 |
| Microfilm (to view old cases) | File Room | 312/814-6636 |
| Motions | Information Unit | 312/814-6611 |
| Publications (to obtain copies of Act, rules, forms, etc.) | Mailroom | 312/814-6633 |
| Purchasing | Kate Devereaux | 312/814-1672 |
| Rate Adjustment Fund | Inez Gardner | 312/814-1446 |
| Remand orders | Information Unit | 312/814-6611 |
| Review (status, assignment of commissioner, etc.) | Bessie Mims | 312/814-6572 |
| Safety | | |
| Free safety consultation program | Ill. Dept. of Commerce & Econ. Opportunity (toll-free) | 800/972-4216 |
| Literature, training, etc. | National Safety Council | 630/285-1121 |
| | OSHA | 312/353-2220 |
| Second Injury Fund | Inez Gardner | 312/814-1446 |
| Self-insurance | Self-Insurance Div./Chicago | 312/814-6064 |
| | Self-Insurance Div./Springfield | 217/785-7084 |
| Settlement contracts | | |
| To have a commissioner assigned on a rejected contract | James Gentry/File Room | 312/814-6714 |
| To obtain a copy of an archived contract | Information Unit | 312/814-6611 |
| To pick up a copy in the Chicago office | | 312/814-0008 |
| To submit a contract | File Room | 312/814-6636 |
| Settlement Days | Rebecca Marble | 312/814-6560 |
| State of Illinois phone numbers | State of Illinois operator | 312/814-3500 |
| Statistics | | |
| Federal data | US Bureau of Labor Statistics (http://www.bls.gov/) | 312/353-1880 |
| State data | Susan Piha | 312/814-6558 |
| Summons | Information Unit | 312/814-6611 |
| Transcripts | Annis McMorris | 312/814-6588 |
| Unemployment insurance | | |
| General information | IL Dept. of Employment Security | 312/793-5280 |
| Unemployment insurance number | IL Dept. of Employment Security (toll-free) | 800/247-4984 |
| Utilization review | Kelly Reim IL Div. of Insurance | 217/558-2309 |
| Workers' compensation for... | | |
| ...City of Chicago employees | City of Chgo. Committee on Finance | 312/744-3388 |
| ...Cook County employees | Cook Co. Risk Mgmt. Div. | 312/603-6385 |
| ...federal employees | U.S. Dept. of Labor | 312/596-7157 |
| ...railroad employees | Railroad Retirement System | 312/751-4820 |
| Workers' Compensation Research Institute | | 617/661-9274 |